

Interlibrary Loan Priority List (Overview from Deb)

	Issue	SDLN Response
1	Patron-initiated requests need choice of copy and loan options, ability for patrons to edit their e-mail addresses, and more info included on immediate confirmation notices.	Patrick is working on the interim box so patrons can choose between copy and loan request; patrons can edit their e-mail address, however the system does not use the changed address (it defaults to the address in their Circ patron record) so the option was disabled; the request number has now been included in the patron view of the confirmation screen.
2	Immediate notification to the requesting patron for items available in the home library.	This is available. The system blocks the patron from requesting items that are considered "locally owned." ExLibris is analyzing this, and will hopefully change the block to just a notification.
3	Modify request statuses from one status to another.	This can be done now.
4	Searching must be fully functional to coordinate lending and borrowing because the numbers are not the same for a single request.	ExLibris continues to analyze -- they can reproduce the problem but as of yet cannot resolve it.
5	Borrowing and lending "locate" must be fully functional.	There are very few instances where the locate does not work. Typically we can find the reason for the failure. These instances need to be considered on an individual basis.
6	Specify part or volume when borrowing and lending.	This field can be added (add new line option) in request.
7	Renewal of ILL items integrated with Circ GUI client.	Some upgrades with renewals have been made by ExLibris, and at least one is expected in a future service pack. This should improve considerably in the next version when ILL is put back in the GUI.
8	Accommodate tracking of external (OCLC) requests.	
9	Response time needs to be improved.	
10	Printouts need more information in useable formats.	
11	Designate copyright compliance statistics appropriately.	A substantial upgrade of copyright was integrated into the system August 2005.
12	Provide ILL statistics needed for reporting to NCES.	Reported to ExLibris - development issue.